**Online Repair Shop**

Modules

Admin

* Login
* Manage Service
* Manage Shop
* View User
* View Request
  + View status
  + View Payments
* Send Complaint
  + Send Reply

Shop

* Login
* Manage My service
* View request
  + View Images
  + Accept request
  + Add amount if its not in warranty period
  + Update status after work complete

User

* Register
* Login
* View Shop based on service
  + Send Request
* View Request
  + Add Images
  + Make Payment
* Send Complaint
  + View Reply

Tables

Login

Login\_id

Username

Password

Usertype

Service

Service\_id

Service

Shop

Shop\_id

Login\_id

Firstname

Lastname

Place

Phone

Email

Myservice

Myservice\_id

Service\_id

Shop\_id

User

User\_id

Login\_id

Firstname

Lastname

Place

Phone

Email

Request

Request\_id

User\_id

Myservice\_id

Details

Date

Warrantyperiod (yes/no)

Amount

Status

Images

Image\_id

Request\_id

File

Payment

Payment\_id

Request\_id

Amount

Date

Complaint

Complaint\_id

User\_id

Complaint

Reply

Date